CarersMK

JOB DESCRIPTION

Job title: Young Carer Support Worker

Team: Young Carer and Young Adult Carers Support

Salary: £21,000 to £22,500 FTE

Hours: 37 per week (with flexibility to work occasionally at the weekend/ in the evenings for pre-planned events, for which you will be given TOIL)

Location: Milton Keynes

Responsible To: Young Carers and Young Adult Carers Team Leader

Job Aim:

To work effectively as a member of the young carers and young adult carers team, to offer practical and emotional support to young carers who are caring for a parent, sibling or other family member due to disability, a long term illness, poor mental health and wellbeing and/ or addiction.

Main duties:

Young Carers Support and Groups

-To assess young carers (YCs) needs and identify the support they require from Carers MK services. Refer young carers to one to one support, young carers groups, school support or signpost to other appropriate support across the region.

-Work with a team of staff and volunteers to deliver a local service of one to one support including school drop-in services, targeted group work courses, clubs and activities in Milton Keynes.

-To receive referrals and undertake YC assessments and then allocate young people to the level of support they require to support their caring needs.

- To complete reports and attend Child In Need (CIN) meetings and Child Protection Conferences as required.

- To manage a caseload to ensure that individual young carers are supported appropriately. This will involve undertaking school and home visits as a lone worker.

Partnership Working

- To contribute to and actively participate in YC Team and Panel meetings, supporting the effective delivery of YC services and activities.

-To work in close partnership with the Adult Carers Team in Carers MK and ensure a joined up whole family approach is undertaken, making referrals to the team as appropriate.

-Work in partnership with Family Support, Early Help Services and Family Centres to ensure that they identify and support YCs in their services and work as part of multidisciplinary teams to support YCs, Young Adult Carers (YAC) and their families.

Awareness Raising

-To support the development of information and resource materials for young carers.

-To develop a network of contacts with other organisations to further the support of carers and raise the awareness of carer issues

-To seek opportunities to identify 'hidden' carers and to publicise services available to them

General

-To ensure that carers records are up to date and accurate

-To participate and represent Carers MK in joint activities e.g. AGM, Young Carers Day, open days, other promotional events and conferences

-To undertake relevant training and be pro-active in assessing own training needs

-Any other duties as reasonably required by Carers MK

Person Specification:

Qualifications and Experience

- At least two years' experience of working with children and young people (D)

- Experience of working with Young Carers (D)

- Experience of working with health and social care professionals (D)

Knowledge and Understanding

- A clear understanding of the issues affecting Young Carers and their support needs (D)

- Demonstration of a commitment to equality and diversity (E)

- Ability to understand Children's and Adult's Safeguarding policies (D)

- A good level of knowledge and understanding about developments in children and young people's services in Buckinghamshire and Milton Keynes (D)

Competencies

- Experience of record keeping and monitoring systems (E)

- Ability to manage own workload and have time management skills (E)

- Good general level of office IT skills (E)

- Ability to gain qualifications relevant to YC support (D)

Personal Attributes

- Highly self-motivated with the ability to use own initiative (E)

- Commitment to the values and ethos of Carers Bucks and Carers Milton Keynes (E)

- A commitment to team working (E)

Other:

- The ability to work flexibly, including evening and weekend work
- Access to and the ability to use own car for work purposes

E = Essential

D = Desirable